

CSC Talking Points

Allegheny County COVID-19 Utility Assistance Program

July 15, 2021

About the Allegheny County COVID-19 Utility Assistance Program:

- Pennsylvania American Water’s water and wastewater customers in Allegheny County may qualify for utility assistance through the Allegheny County COVID-19 Utility Assistance Program.
- The program provides utility bill payment assistance to homeowners and renters who are facing higher, or outstanding, water and wastewater bills due to COVID-19.
- For customers who are eligible, this program might cover all or a portion of your outstanding Pennsylvania American Water bill from April 1, 2020 through July 2021.
- The program is being administered through Dollar Energy Fund, Inc. – Pennsylvania American Water’s utility assistance partner.

Eligibility:

- To be eligible, customers’ household finances must have been negatively impacted by COVID-19, and their monthly household income must be at or below 80 percent of the Allegheny County Average Median Income (see table below). Applicants are required to submit income documentation with their application.

Family Size	Max. Monthly Income
1	\$ 4,947
2	\$ 5,656
3	\$ 6,364
4	\$ 7,067
5	\$ 7,635
6	\$ 8,203
7	\$ 8,765
8	\$ 9,333

- Funding is only available to households located in Allegheny County that are not residents of the City of Pittsburgh or City of McKeesport.
- The applicant, or a member of the applicant’s household, must be a citizen or qualified alien of the United States of America
- Assistance will not be provided to applicants for amounts that have already been paid directly by, or are pending payment, by the applicant or by any other federal, state, or local sources.

How to Apply:

- **If you are eligible, do not wait to apply. Available funding will be distributed on a first come, first served basis.**
- Apply today to the Allegheny County COVID-19 Utility Assistance Program using the Dollar Energy Fund **MyApp** page: That URL is hardshiptools.org/MyApp/Index.aspx.
- This application is the only way to apply. Required documents to apply include:

- Completed COVID-19 Impact Statement (form provided in application process)
- Copy of current utility bill for account number verification
- Supporting documentation for verification of household income at or below 80% of Allegheny County Average Median Income
- For more information, visit <https://www.dollarenergy.org/need-help/pennsylvania/allegheny/>

CSC directions: Please post these talking points to IDA for customers in the following municipalities in PA's Pittsburgh and Mon Valley Districts from July 15, 2021 – Sept. 30, 2021 or until we are notified that grant funding has been depleted:

*Baldwin Boro
 Baldwin Boro/Pisnt Hills Auth
 Baldwin Township
 Bethel Park Boro
 Bethel Park Pleasant Hills
 Brentwood Boro
 Bridgeville Boro - Pittsburgh
 Carnegie Boro
 Castle Shannon Boro
 Clairton City
 Collier Township
 Crafton Boro
 Dravosburg Boro - Mon Valley
 Dravosburg Boro - Pittsburgh
 Elizabeth Boro
 Elizabeth Township
 Finleyville Boro - Mon Valley
 Finleyville Boro - Pittsburgh
 Glassport Boro
 Green Tree Boro
 Heidleberg Boro
 Homestead Boro
 Ingram Boro
 Jefferson Boro - Mon Valley
 Jefferson Boro - Pittsburgh
 Liberty Boro
 Lincoln Boro
 Mt Lebanon Township
 Mt Oliver Boro
 Munhall Boro
 Pleasant Hills Boro
 Robinson Township - Pittsburgh
 Rosslyn Farms Boro
 Scott Township
 South Fayette Twp - Pittsburgh
 South Park Township*

Thornburg Boro
Upper St Clair Twp - Pittsbrgh
West Elizabeth Boro
West Homestead Boro
West Mifflin Boro - Mon Valley
West Mifflin Boro - Pittsburgh
Whitaker Boro
Whitehall Boro
Wilson Boro