



PENNSYLVANIA
AMERICAN WATER

WE KEEP LIFE FLOWING®

LEAD SERVICE LINE REPLACEMENT PROGRAM

Although we do not have a problem with lead service lines or lead levels in water, we believe that removing the risk of customer-side lead service lines over time is the right thing to do for the health, safety and peace of mind of our customers.

For this reason, we developed and launched a program with the goal of replacing all customer-side lead service lines.

We will contact customers in areas where projects are occurring to identify and replace any lead service lines. Learn more at pennsylvaniaamwater.com/lead.

CUSTOMER ASSISTANCE

For more than 30 years, Pennsylvania American Water has been lending a hand to water and wastewater customers in financial need through its H2O Help to Others Program™.

The program offers grants of up to \$500 a year, discounts on monthly bills, and water-saving devices and tips. Learn more at pennsylvaniaamwater.com. Under Customer Service & Billing, select Customer Assistance Programs. To see if you qualify, contact the Dollar Energy Fund, our program administrator, at 1-888-282-6816.



WE'RE INVESTING IN CASTLE SHANNON IN 2023

- **WHAT:** We're replacing approximately 11,592 feet of aging water mains in 2023.
- **WHERE:** Investments will be made to improve water quality and service reliability and increase flow for household use and firefighting in the following areas:
 - **Glenn Shannon Drive** – Riehl Drive to Highland Road
 - **Kerry Hill Drive** – Glen Shannon Drive to Waterford Drive
 - **Hoodridge Drive** – Rockwood Avenue to Hydt
 - **Baldwin Street** – Hoodridge Drive to Frank Street
 - **James Street** – Willow Avenue to Dead End
 - **Willow Avenue** – Castle Shannon Boulevard to Canal Street
 - **Corbett Drive** – Baldwin Street to Frank Street
 - **Greenridge Road** – Vermont Avenue to Conner Road

LEARN MORE

Pennsylvania American Water and its contractors will coordinate with your community during 2023 to support permitting and other local requirements before our projects start.

In the meantime, please feel free to contact our local representatives to learn more about the investments we are making in your community.

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