

# Trash & Recycling Collection FAQs

Trash and Recycling pickup will be changing this year for Castle Shannon Residents - we are switching to an Automated Truck pickup service in April of 2024.

Some common questions about this change are below. If your questions or concerns are not answered in this list, please contact the Borough Offices at 412-885-9200 or [csboro@csboro.org](mailto:csboro@csboro.org) for more information.

**Q: Can I use my existing trash container to put my trash in and set out at the curb on collection day?**

**A:** No, you must use the cart that was delivered to you by Waste Management. Once you receive your WM 96-gallon cart you will need to use this cart moving forward for service. Your existing containers will no longer be serviced.

**Q: How do I get a second cart? How much does it cost?**

**A:** You can call Waste Management at 800-866-4460. and say "service change" or visit [www.wm.com](http://www.wm.com). The cost for a second cart is \$110.00 per year. Full payment is required at time of order.

**Q: I don't need a trash container that big (96 gallons).**

**A:** After two (2) months of service you can request a smaller collection container (64 gallons) by calling Waste Management at 800-866-4460. It is recommend to request a smaller container within the first 6 months to avoid a delivery charge.

**Q: What items can I put in my recycling collection container?**

**A:** Plastic Bottles, Jugs, Jars & Tubs, Food & Beverage Cans, Glass Bottles & Containers, Flattened Cardboard & Paperboard, Paper (newspaper, junk mail, etc.)

**Q: I am not physically able to put the trash container at the curb.**

**A:** If you are not physically able to put the trash container at the curb, contact your primary care physician and ask for a letter to confirm your physical condition. Contact Waste Management at 800-866-4460 and ask them to waive the \$40.00 per month fee for "back door service."

**Q: What is a bulk item?**

**A:** A bulk item is an appliance, piece of furniture, or some other residential item that is too large for your trash container. Construction debris and hazardous waste are not permitted as bulk items.

**Bulk Waste includes:**

- Furniture including chairs, tables, armoires, cabinet, chest, headboard, sofa, mattresses, dressers and interior doors
- Household appliances including washer, dryer, dishwasher, stove, toilet, refrigerator (freon must be removed and must be tagged), microwave, hot water tank, etc.
- Carpeting (must be cut into 4-foot bundles)
- Picnic table or bench (unattached), basketball board or pool (6' or less in height), swing set (unassembled)

**Q: When can I put my trash container at the curb?**

**A:** The Borough's new Trash & Recycling Ordinance states that residents can place the collection container at the curb as early as 4:00 PM the day before your collection day.