

Waste Management Automated Trash System FAQ's

We have received lots of questions about the new trash and recycling system: some of the common questions and answers are below. If you still have a question, or need clarification, please contact the Borough offices at 412-885-9200.

What do I do with my old trash and recycling cans?

If you no longer want or need your old trash and recycling cans, you can put them out during your regular pickup, and Waste Management will take and dispose of them.

I want to switch to a smaller trash or recycling can, what do I do?

If you want to switch to a smaller trash or recycling can, you can call the Borough offices at 412-885-9200. We will need your name, address, and size of the can you want to switch to. There are three sizes: 96 gallon, 64 gallon, and 35 gallon.

I received too many cans/didn't receive cans at all, what do I do?

If you received too many cans, received new cans by mistake, or did not receive any at all, please call the Borough offices at 412-885-9200. We will coordinate with Waste Management to have your problem fixed.

I can't physically take my trash out and need to sign up for Backdoor Service, who do I contact?

"Backdoor" service, which has Waste Management workers come to your door to manually pickup trash and recycling, has a fee of \$40 per month. You will need to send a doctor's note stating that you are physically unable to carry your trash or recycling to your normal pickup point to the Borough offices. Once we receive that, we will work with Waste Management to assess your property and find the best place for you to leave your trash and recycling.